Auction Industry Survey

For the Year Ended December 31, 2003

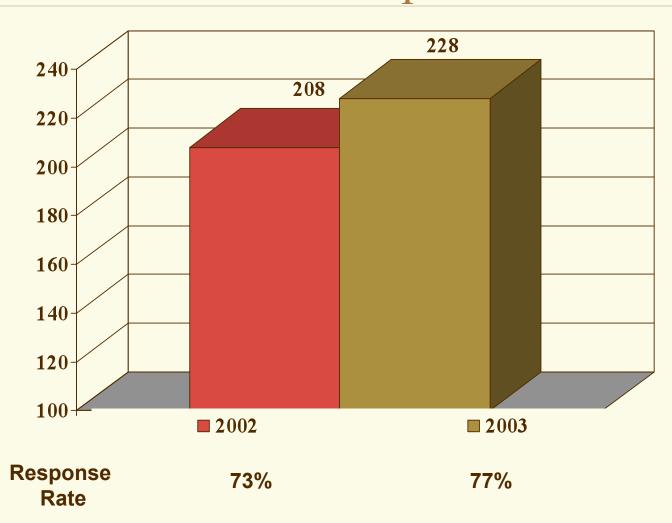


Compiled by:

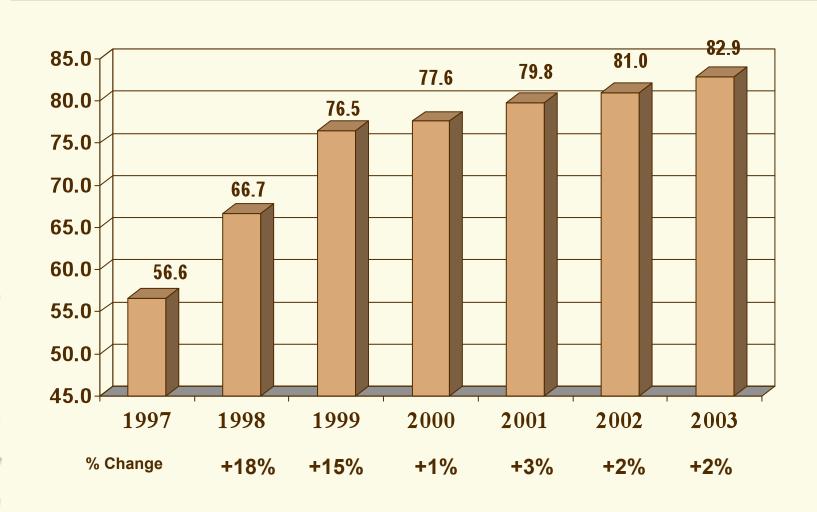
Langan Associates, P.C.

for the National Auto Auction Association

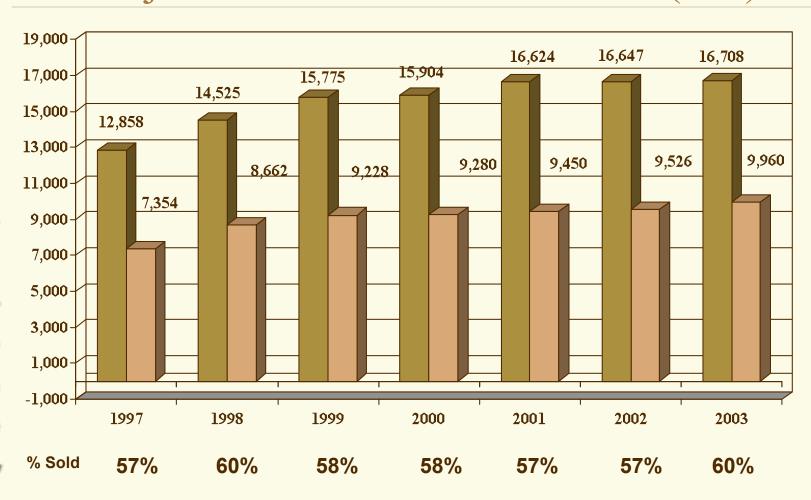
2003 Auction Industry Survey Participation



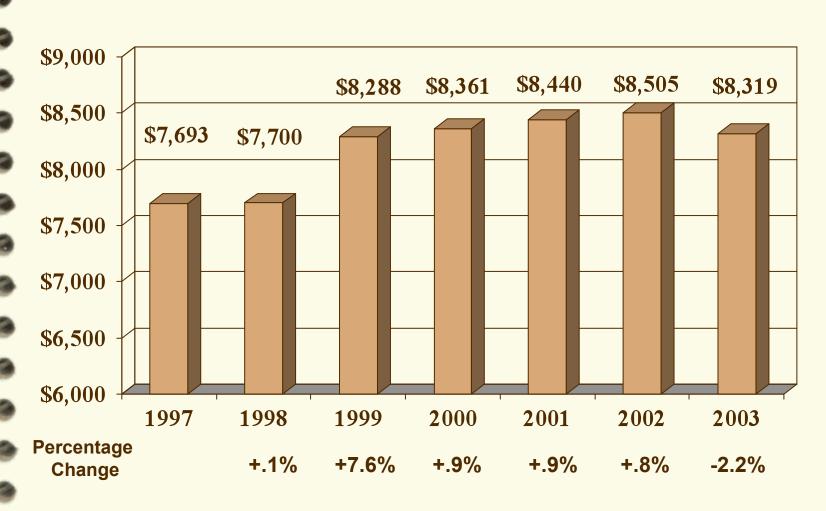
2003 Auction Industry Survey Projected Gross Value of Units Sold (Billions)



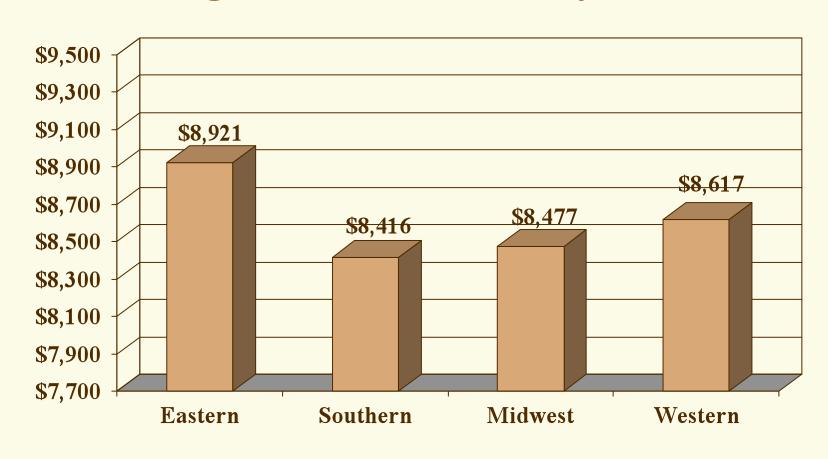
2003 Auction Industry Survey Projected Units Entered and Sold (000)



2003 Auction Industry Survey Projected Average Price Per Unit

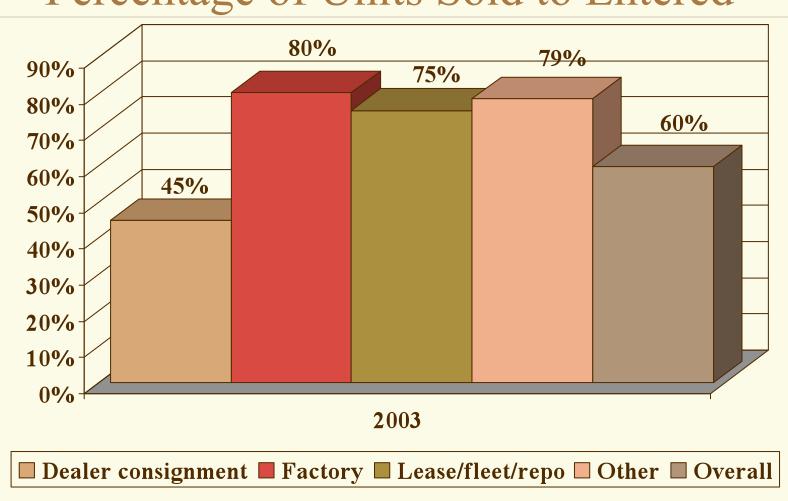


2003 Auction Industry Survey Average Price Per Unit By ZONE



Based on Actual Data Received

2003 Auction Industry Survey Percentage of Units Sold to Entered



2003 Auction Industry Survey Supplemental Data

1	Average	Vehicle	Price per	Internet S	Sale:
		VCIIICIC	I lice per		Juit

- Cyber Lots	\$13,553
Cyber Auctions	\$12,400
- Simulcasting	\$14,383

√	Average Auctioneer Pay	\$547
√	Average Increase in Liability Insurance	19%

✓ Average Increase in Liability Insurance
 ✓ Average charitable contribution per auction
 \$18,707

✓ Median charitable contribution per auction \$8,198

✓ Any user/special taxes/impact fees pending 6-yes 129-no

✓ Mobile, dealer, offsite auctions conducted 53-yes 86-no

✓ Fleet/lease consignment volumes affect 2004:

Increase	109
Decrease	2
No change	11



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